Frequently Asked Questions

a. I want to know more about Cyber Risk GmbH

Cyber Risk GmbH has been established in Horgen, Switzerland, by George Lekatis, a well-known expert in risk management and compliance.

Registered company name: Cyber Risk GmbH.

Registered address: Dammstrasse 16, 8810 Horgen, Switzerland.

Company number: CHE-244.099.341.

Cantonal Register of Commerce: Canton of Zürich.

Swiss VAT number: CHE-244.099.341 MWST.

EU VAT number: EU276036462. Cyber Risk GmbH is registered for EU VAT purposes in Germany (Bundeszentralamt für Steuern, Verfahren One-Stop-Shop, Nicht EU-Regelung) for the sale of services in the EU for all EU countries.

Cyber Risk GmbH offers:

1. In-House Instructor-Led Training programs,
2. Online Live Training programs,
3. Video-Recorded Training programs,
4. Distance Learning with Certificate of Completion programs.

In the core of our training approach is to ensure that our delivery is engaging and interesting. We always make cyber security training an exciting adventure for our

attendees. Our instructors have trained thousands of employees across the globe and have the skills and experience necessary to ensure that our attendees will enjoy the process while they learn. Our training programs may have workshop elements that get everyone involved.

Instructor-led training in Baur au Lac, Zurich

BAUR AU LAC

- Great training, exceptional venues.
- Presentations for the Board and the C-Suite.

CEO Briefings in Baur au Lac, Zurich

BAUR AU LAC

- CEO Briefings, answering the questions of the CEO.

George Lekatis, the general manager of Cyber Risk GmbH, is also the general manager of Compliance LLC, incorporated in Wilmington, NC, and offices in Washington, DC, a provider of risk and compliance training and executive coaching in 57 countries.

Several business units of Compliance LLC are very successful associations that offer standard, premium and lifetime membership, weekly or monthly updates, training, certification, Authorized Certified Trainer (ACT) programs, and other services to their members.

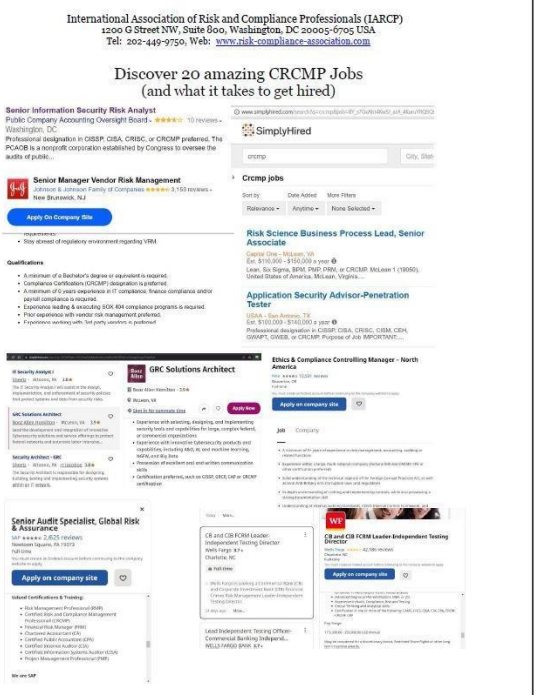
The business units of Compliance LLC include:

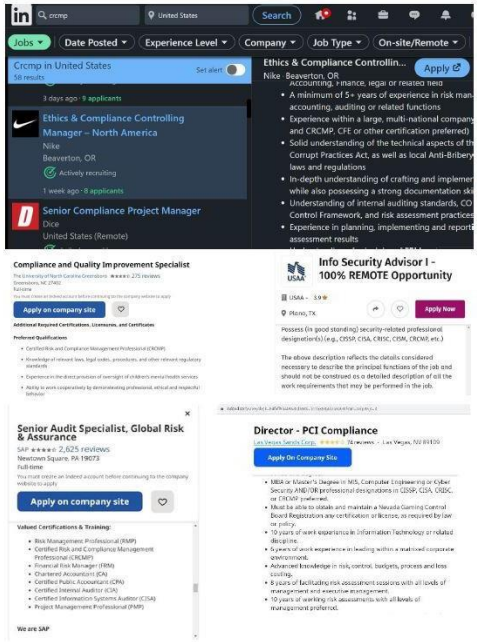
- The Sarbanes-Oxley Compliance Professionals Association (SOXCPA), the largest Association of Sarbanes-Oxley professionals in the world. You may visit: https://www.sarbanes-oxley-association.com

- The Basel iii Compliance Professionals Association (BiiiCPA), the largest association of Basel iii Professionals in the world. You may visit: https://www.basel-iii-association.com
- The Solvency II Association, the largest association of Solvency II professionals in the world. You may visit: https://www.solvency-ii-association.com
- The International Association of Risk and Compliance Professionals (IARCP). You may visit: https://www.risk-compliance-association.com

The Certified Risk and Compliance Management Professional (CRCMP) designation, from the IARCP, is globally recognized. There are CRCMPs in 57 countries.

Companies and organizations around the world consider the CRCMP a preferred certificate.





You can find more about the demand for CRCMPs at: https://www.risk-compliance-association.com/CRCMP_Jobs_Careers.pdf

The websites of Cyber Risk GmbH include:

a. Sectors and Industries.

1. Cyber Risk GmbH - https://www.cyber-risk-gmbh.com
2. Social Engineering Training - https://www.social-engineering-training.ch
3. Healthcare Cybersecurity - https://www.healthcare-cybersecurity.ch
4. Airline Cybersecurity - https://www.airline-cybersecurity.ch

5. Railway Cybersecurity - https://www.railway-cybersecurity.com
6. Maritime Cybersecurity - https://www.maritime-cybersecurity.com
7. Oil Cybersecurity - https://www.oil-cybersecurity.com
8. Electricity Cybersecurity - https://www.electricity-cybersecurity.com
9. Gas Cybersecurity - https://www.gas-cybersecurity.com
10. Hydrogen Cybersecurity - https://www.hydrogen-cybersecurity.com
11. Transport Cybersecurity - https://www.transport-cybersecurity.com
12. Transport Cybersecurity Toolkit - https://www.transport-cybersecurity-toolkit.com
13. Hotel Cybersecurity - https://www.hotel-cybersecurity.ch
14. Sanctions Risk - https://www.sanctions-risk.com
15. Travel Security - https://www.travel-security.ch

b. Understanding Cybersecurity.

1. What is Disinformation? - https://www.disinformation.ch
2. What is Steganography? - https://www.steganography.ch
3. What is Cyberbiosecurity? - https://www.cyberbiosecurity.ch
4. What is Synthetic Identity Fraud? - https://www.synthetic-identity-fraud.com
5. What is a Romance Scam? - https://www.romance-scams.ch
6. What is Cyber Espionage? - https://www.cyber-espionage.ch
7. What is Sexspionage? - https://www.sexspionage.ch
8. What is the RESTRICT Act? - https://www.restrict-act.com

c. Understanding Cybersecurity in the European Union.

1. The NIS 2 Directive - https://www.nis-2-directive.com
2. The Digital Operational Resilience Act (DORA) - https://www.digital-operational-resilience-act.com
3. The Critical Entities Resilience Directive (CER) - https://www.critical-entities-resilience-directive.com
4. The European Data Act - https://www.eu-data-act.com
5. The European Data Governance Act (DGA) - https://www.european-data-governance-act.com

6. The European Cyber Resilience Act (CRA) - https://www.european-cyber-resilience-act.com

7. The Digital Services Act (DSA) - https://www.eu-digital-services-act.com

8. The Digital Markets Act (DMA) - https://www.eu-digital-markets-act.com

9. The European Chips Act - https://www.european-chips-act.com

10. The Artificial Intelligence Act - https://www.artificial-intelligence-act.com

11. The Artificial Intelligence Liability Directive - https://www.ai-liability-directive.com

12. The Framework for Artificial Intelligence Cybersecurity Practices (FAICP) - https://www.faicp-framework.com

13. The EU Cyber Solidarity Act - https://www.eu-cyber-solidarity-act.com

14. The Digital Networks Act (DNA) - https://www.digital-networks-act.com

15. The European ePrivacy Regulation - https://www.european-eprivacy-regulation.com

16. The European Digital Identity Regulation - https://www.european-digital-identity-regulation.com

17. The European Media Freedom Act (EMFA) - https://www.media-freedom-act.com

18. The Corporate Sustainability Due Diligence Directive (CSDDD) - https://www.corporate-sustainability-due-diligence-directive.com

19. The European Health Data Space (EHDS) - https://www.european-health-data-space.com

20. The European Financial Data Space (EFDS) - https://www.european-financial-data-space.com

21. The Financial Data Access (FiDA) Regulation - https://www.financial-data-access.com

22. The Payment Services Directive 3 (PSD3), Payment Services Regulation (PSR) - https://www.payment-services-directive-3.com

23. The European Cyber Defence Policy - https://www.european-cyber-defence-policy.com

24. The Strategic Compass of the European Union - https://www.strategic-compass-european-union.com

25. The EU Cyber Diplomacy Toolbox - https://www.cyber-diplomacy-toolbox.com

b. Are your training programs vendor neutral?

Yes. We do not promote any products or services, and we are 100% independent.

c. I want to learn more about the online exam.

You can take the online exam from your home or office, in all countries.

It is an open book exam. Risk and compliance management is something you must understand and learn, not memorize. You must acquire knowledge and skills, not commit something to memory.

You will be given 90 minutes to complete a 35-question exam. You must score 70% or higher.

The exam contains only questions that have been clearly answered in the official presentations.

All exam questions are multiple-choice, composed of two parts:

A stem (a question asked, or an incomplete statement to be completed).

Four possible responses.

In multiple-choice questions, you must not look for a correct answer, you must look for the *best* answer. Cross out all the answers you know are incorrect, then focus on the remaining ones. Which is the best answer?

With this approach, you save time, and you greatly increase the likelihood of selecting the correct answer.

TIME LIMIT - This exam has a 90-minute time limit. You *must complete* this exam within this time limit, otherwise the result will be marked as an unsuccessful attempt.

BACK BUTTON - When taking this exam you are NOT permitted to move backwards to review/change prior answers. Your browser back button will refresh the current page instead of moving backward.

RESTART/RESUME – You CANNOT stop and then resume the exam. If you stop taking this exam by closing your browser, your answers will be lost, and the result will be marked as an unsuccessful attempt.

SKIP - You CANNOT skip answering questions while taking this exam. You must answer all the questions in the order the questions are presented.

We do not send sample questions or past exams. If you study the presentations, you can score 100%.

When you are ready to take the exam, you must follow the steps that can be found in question h below. (“I am ready for the exam. What must I do?”).

d. How comprehensive are the presentations? Are they just bullet points?

The presentations are not bullet points. They are effective and appropriate for studying online or offline.

e. Do I need to buy books to pass the exam?

No. If you study the presentations, you can pass the exam. All the exam questions are clearly answered in the presentations.

If you fail the first time, you must study more. Print the presentations and use Post-it to attach notes, to know where to find the answer to a question.

f. Is it an open book exam? Why?

Yes, it is an open book exam. Risk and compliance management is something you must understand and learn, not memorize. You must acquire knowledge and skills, not commit something to memory.

g. Do I have to take the exam soon after receiving the presentations?

No. You can take the exam any time. Your account never expires.

h. I am ready for the exam. What must I do?

Step 1. We must have your correct full name, as it will appear on the certificate of completion, and your email address. When you are ready to take the exam, please send an email to George Lekatis at: george.lekatis@cyber-risk-gmbh.com

It will be received by George Lekatis or one of his assistants in Switzerland or the EU, will be stored in Switzerland or the EU, and will be processed in compliance with the Swiss Act on Federal Data Protection (nFADP) and the EU General Data Protection Regulation (GDPR).

In the **subject** of the email, please write: "Please send me the username and the password for the exam".

In the **body** of the email, please let us know:

- Which is your full name, as it will appear on the certificate of completion?
- Which is your email address?

Step 2. We will respond to your email in 1-2 business days (days in which normal business operations are conducted, excluding weekends and public holidays), and we will give you access to the testing application.

You will receive an email with your:

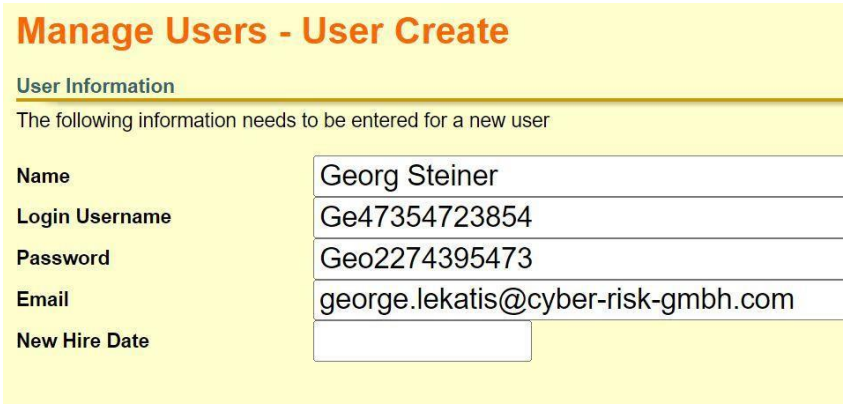
A. Username.
B. Password.
C. Account information.

Important note: We will not disclose your real name and email address to the testing application provider. We will follow a **pseudonymisation** procedure, to protect your personal information.

According to Article 4 of the General Data Protection Regulation (GDPR):

'pseudonymisation' is the processing of personal data in such a manner that the personal data can no longer be attributed to a specific data subject without the use of additional information, provided that such additional information is kept separately and is subject to technical and organisational measures to ensure that the personal data are not

attributed to an identified or identifiable natural person.



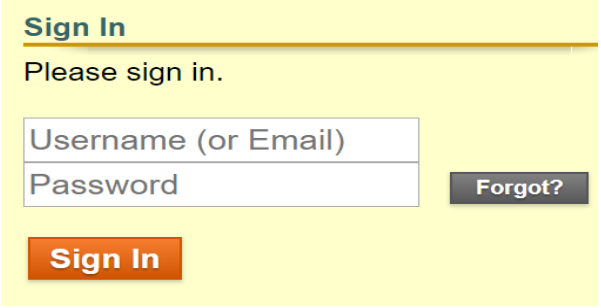
As an example, the name above (Georg Steiner) and the email address that we will give to the testing application, are not the real name and the email address of the person that will take the exam. We keep the real name and the email address encrypted, in Switzerland or the EU.

For the online exam, you will receive something like that:

Username - Ge47354723854
Password - Geo2274395473
Account information - ComplianceLLC123

Step 3. Please visit the following URL:
https://www.mytestcom.net/app/myTestcom.cfm

Please sign in, using your username and password (and account information, if you are asked for that), given to you according to Step 2.



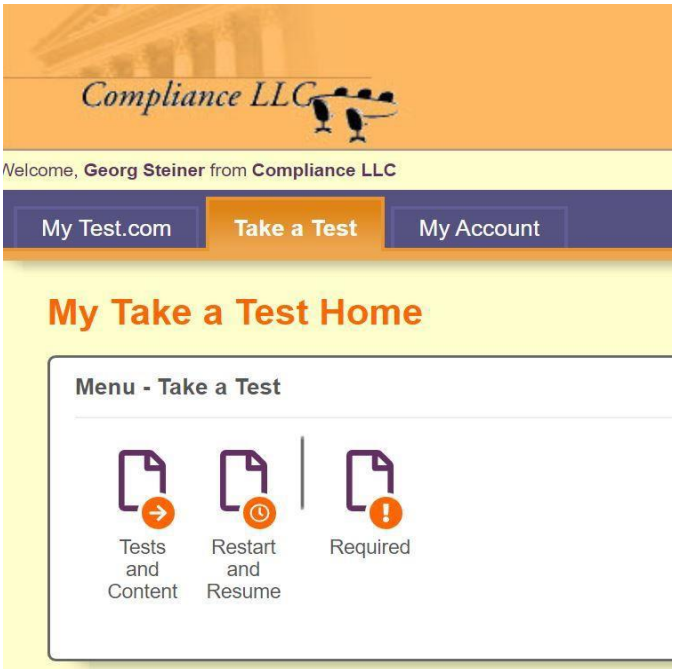
Step 4. You will see: "Welcome, Your Name, from Compliance LLC".

Compliance LLC, incorporated in Wilmington NC and offices in Washington DC,

a provider of risk and compliance training and executive coaching in 57 countries, a sister company of Cyber Risk GmbH, is the service provider of Cyber Risk GmbH for the exam.

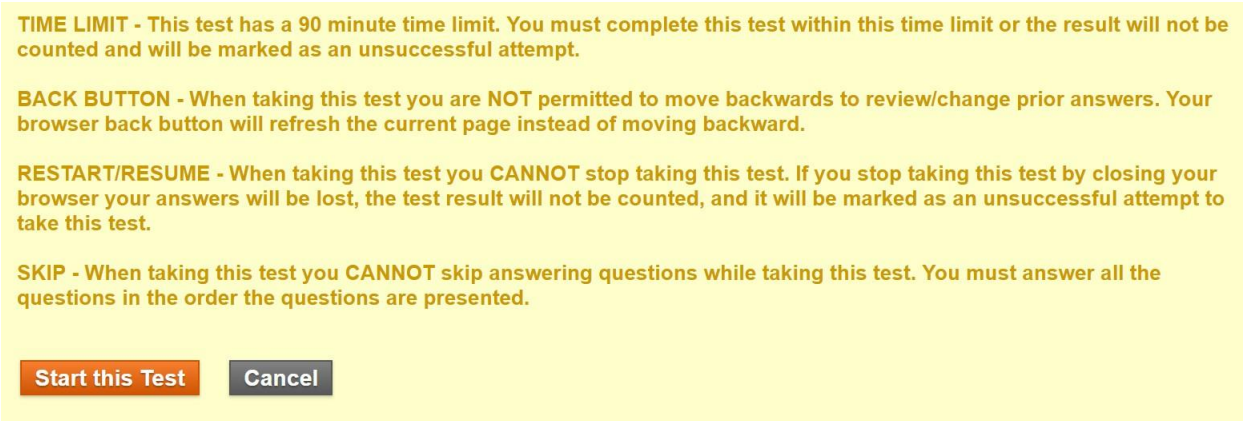
Compliance LLC will never receive your personal information, including your name and email address. The data for the pseudonymisation will remain in Switzerland or the EU and will never be transferred in any other country.

Step 5. You must choose "Take a Test".



Then please choose "Tests and Content" to have access to the exam.

Step 6. Please choose "Start this Test". **Before that,** it is good to read the terms (time limit, back button, restart/resume, skip) below.



When you complete the exam process, the results will be displayed on the computer screen, and you will learn if you have passed or failed.

Step 7. If you pass the exam: Congratulations!

You will receive an email from us after 1-2 business days (days in which normal business operations are conducted, excluding weekends and public holidays) with the next steps.

You will receive your certificate after 7 business days.

The testing application will inform Cyber Risk GmbH that you have passed the exam, and we will follow the pseudonymisation process in Switzerland or the EU, to find your full name and email address.

Cyber Risk GmbH will develop a web page dedicated to you (cyber-risk-gmbh.com/Your_Name.htm).

In your dedicated web page we will add your full name, all the certificates you have received from us, and the pictures of your certificates. This is an example: https://www.cyber-risk-gmbh.com/Monika_Meier.html

When third parties scan the QR code on your certificate, they will visit your dedicated web page (cyber-risk-gmbh.com/Your_Name.htm), and they will be able to verify that you are a certified professional, and your certificates are valid and legitimate.

You can print your certificate that you will receive in Adobe Acrobat format (pdf). With the scannable QR code, all third parties can verify the authenticity of each certificate in a matter of seconds.

Professional certificates are some of the most frequently falsified documents. Employers and third parties need an easy, effective, and efficient way to check the authenticity of each certificate. QR code verification is a good response to this demand.

For security reasons, the exam itself and individual exam questions will not be available for review after the exam.

Step 8. If you do not pass the exam:

You have a second opportunity to take the exam. You can use the same username, password, and account information.

If you do not pass the exam on your second attempt, you must study more. You have a third opportunity, and you can use the same username, password, and account information.

If you do not pass the exam on your third attempt, a waiting period will apply. You will have (at no extra cost) 3 more opportunities to take the exam, but not immediately. One year after the day you took the first exam, you can send us an email and start the process again. There is no cost for the additional exam opportunities.

If you have any questions, you may contact us any time at: george.lekatis@cyber-risk-gmbh.com

Step 9 (optional). I liked the program, and I want to purchase a second one. Do I have a discount?

You have a $100 discount for your second and each additional program. You can also receive all the updated and amended programs at no cost until January 31, 2028.

Cyber Risk GmbH offers the following distance learning programs:

1. NIS 2 Directive Trained Professional (NIS2DTP)
2. Digital Operational Resilience Act Trained Professional (DORATPro)
3. Critical Entities Resilience Directive Trained Professional (CERDTPro)
4. Digital Services Act Trained Professional (DiSeActTPro)
5. Digital Markets Act Trained Professional (DiMaActTPro)
6. Data Governance Act Trained Professional (DatGovActTP)
7. European Chips Act Trained Professional (EChipsActTPro)
8. Data Act Trained Professional (DataActTPro)

In order to receive the URL for the discounted cost for your second and each additional program, please **send us an email** with title: “Please send me the URL for the discounted cost.”

In the email, please let us know:

a. Which was the name and email address of the person or legal entity that had purchased the first program.

b. Which is the program you want to purchase now at $197 instead of $297.

You will receive the URL for the discounted cost for your second and each additional program in less than 48 hours (working days). Please remember to check your spam folder too.